



Philips Lumea IPL hair removal system SC2001 with IPL technology SC2001/00

Frequently asked questions

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After use

- + Do I have to take any precautions after the treatment?
- + After using Philips Lumea IPL hair removal system, the hair follicle sheds hair naturally. Isn't that messy?
- + Are there any side effects from using the appliance?
- + Can I expose my skin to the sun or artificial light after use of Philips Lumea IPL hair removal system?
- + What do I need to remember after treating myself with Philips Lumea IPL hair removal system?
- + Why do skin reactions occur?
- + How and when should I clean the device?
- + What can I do to prevent skin reactions?

Appliance

- + How can I optimize the lifetime of my appliance?
- + What parts of the appliance can be replaced?
- + Are there any contraindications, warnings or cautions with regard to the use of the appliance?
- + The "ready-to-flash" light is turned on, but I am not able to flash. What should I do?
- + Why does the appliance switch off completely when I am using it?
- + Why doesn't my appliance work anymore?
 - + Why am I not able to release a flash while Philips Lumea IPL hair removal system is still turned on (the cooling fan is working)?
- + What should I do if I drop the appliance?
- + Is it normal that the appliance becomes warm during use?

Charging

- + How long does the appliance run on a full battery?
- + Can I use the appliance from the mains when it is not charged?
- + How many flashes can the appliance still release after the charging light lights up orange?
- + How long do I have to charge the appliance?
- + What does the charging light tell me?
- + Why doesn't the adapter charge my appliance?
- + Is it normal for the adapter to feel warm during charging?

During use

- + How long does it take to treat the underarms, the bikini area and both legs?
- + Does the treatment hurt?
- + Why do I suddenly smell burning hair during treatment?
- + Can I use the appliance in the shower or bath tub?
- + What should I do if the sensation on the skin is uncomfortable?
- + Why is the skin sensation suddenly more intense than before?
- + I can feel that the appliance gets warmer in the course of the treatment. What can I do to prevent this?

Efficiency

- + What hair removal results can I expect from Philips Lumea IPL hair removal system?
- + What is the difference between professional and at home light based treatments?
- + Why do hairs grow back even though I used Philips Lumea IPL hair removal system a week ago?
- + When can I expect the hair removal result to become visible?
- + Can I really expect to enjoy smooth skin every day?
- + How do I get the best results?
- + Why do I not get a satisfactory hair removal result with Philips Lumea IPL hair removal system?
- + Why do hairs start to grow back on some spots of the treatment area?
- + How does hair removal with IPL work?

Miscellaneous

- + How and where can I buy Philips Lumea IPL hair removal system?
- + How much does Philips Lume IPL hair removal system cost?
- + What is the difference between IPL and Laser?
- + How is Philips Lumea IPL hair removal system different from other home-use IPL or laser methods on the market?
- + Can I share the device with friends and family?
- + Where can I find more information about Phillips Lumea IPL hair removal system?
- + Do I need to purchase additional replacement lamps?

Preparing for use

- + Why do I have to shave the treatment area before use? How long do I have to continue shaving?
- + Is it necessary to continue using Philips Lumea IPL hair removal system every two (or four) weeks when I have reached an almost fully hair-free result?
- + How should I select the intensity for my different body areas?
- + Can I remove hairs with an epilator or, for instance, by waxing before I use Philips Lumea IPL hair removal system?
- + How often do I have to shave before treatment with Philips Lumea IPL hair removal system?
- + Do I have to use somekind of skin protection before or after the treatment?
- + Is there anything else I need to know before I start treating myself?
- + How do I prepare my skin before treatment?
- + Is there anything I need to pay attention to before I use Philips Lumea IPL hair removal system for the first time?
- + Are there any preparations of the appliance I have to do before I start a treatment?

Safety issues

- + Can the light used harm my skin?
- + Do I need to wear safety goggles?
- + Is long-term use of the appliance harmful for my skin?
- + Is the scattering light I see during flashing harmful to my eyes?
- + Is Philips Lumea IPL hair removal system safe for me?

Suitability & Treatment areas

- + Can men use the Philips Lumea IPL hair removal system?
- + Can Philips Lumea IPL hair removal system be used to remove facial hair as well?
- + Can this method be used for a full bikini area depilation, including sensitive areas?
- + On which body parts can I use Philips Lumea IPL hair removal system?
- + Is Philips Lumea IPL hair removal system suitable for all skin and hair types?
- + Is Philips Lumea IPL hair removal system suitable for everybody?

Treatment interval

- + What happens if I use Philips Lumea IPL hair removal system more often than advised? Will I achieve better/faster results and is it safe?
- + Why do I have to use Philips Lumea IPL hair removal system every two (or four) weeks?
- + How often should I use Philips Lumea IPL hair removal system?